

BIRUBI POINTSURF LIFE

SAVING CLUB inc 1988

MEMBERSHIP FAQs

1. Where do I access the membership form?

The link to the membership form can be found on our “Become a Member” page or click here to get it directly from Surf Life Saving Australia - [Membership form](#)

2. How old does my child need to be to join Nippers?

- 📌 All children must be 5 years old before 1st October to be eligible to join Nippers.
- 📌 You cannot register your child until they have turned 5 years old. If you put an incorrect DOB on the form, this will be checked and verified by our Registrar.

3. What is a Working With Children Check (WWCC) and why do I need to do one?

- 📌 WWCCs are a legal requirement and were introduced to ensure the safety and wellbeing of our children.
- 📌 Birubi Pt SLSC fully support this policy and any member aged 18 or over **will not** have their membership ratified until a WWCC number is lodged and checked.
- 📌 Any trainee aged 18 or over **will not** be able to attend the final course check until their WWCC number is lodged and checked.
- 📌 Any requests for WWCC exemptions will be declined.

4. I’m a renewing member and have entered my details but the website says that I don’t exist – what do I do?

- 📌 It’s possible that your details may not match the database – have you changed email address or mobile number? The system needs to match your details before letting you renew membership.
- 📌 Check the spelling of your name – did you get it right when you originally registered?
- 📌 If you are unsure of your logged details from last season, contact our Registrar Wayne Anderson (wmtbanderson@gmail.com.au) and he will help you.

5. I renewed online last year but have forgotten my user name or password – what do I do?

- 📌 If you can’t remember your username, go on the SLSA Members’ Area (<https://members.sls.com.au/SLSA Online/modules/login/index.php>)
- 📌 You can then reset your password via the Members’ Area. The club does not have access to members’ passwords.

6. Do you accept Active Kids vouchers?

- 📌 Yes, we do – please bring the voucher to registration so that we can verify and lodge it.
- 📌 Junior membership is only \$50 so you will lose the other \$50 value – vouchers can only be used by one child and only for membership fees.

7. Do I have to buy my children a Nipper Cap?

- 📌 If your child is 12 or over or wishes to compete at carnivals you need to buy a Club Nipper cap.
- 📌 For U6-U11s they will be supplied with a coloured cap to designate their age group. Caps will be handed out and collected back in after each Nipper session.
- 📌 All Nippers must wear a cap during Nipper activities – **no cap, no Nippers.**

8. Do my children have to wear a pink singlet/rashie during Nippers?

- 📌 Yes - SLSA regulations state that every Nipper must wear a pink hi-vis singlet/rashie.
- 📌 Hi-vis singlets and short-sleeved rashies are on sale during Nippers (cash only sales).
- 📌 **No pink hi-vis, no Nippers.**

9. Do I have to create an account for myself and my children?

- 📌 Yes - every member must have a Member's Area account. 2 kids, one parent = 3 accounts.
- 📌 You can use the same email address and password for each account if you wish.
- 📌 Once each account is set up and memberships ratified, you can join them into a Family Account.

10. Can I pay for the whole family at once?

- 📌 Yes – payments can be done when logged onto each individual Member's Area account, or just from one.
- 📌 However, if you don't log into your Member's Area account before payment, your payment details may not be recorded properly.
- 📌 If paying for a family on one account, add an explanation in the notes field. E.g. Smith family membership – Jack, Jill, Dave and Sue.

11. How can I check my Membership Renewal?

- 📌 Login to your Member's Area account to check the status of your membership renewal.
- 📌 For new members – your membership status will move from 'Pending' to 'Accepted'
- 📌 For existing members – the membership year will also change.
- 📌 You need to renew membership **AND** pay for your membership to be accepted by the Club.

If you are still experiencing difficulties, contact our Registrar Wayne Anderson (wmtbanderson@gmail.com.au) and he will do his best to help you.